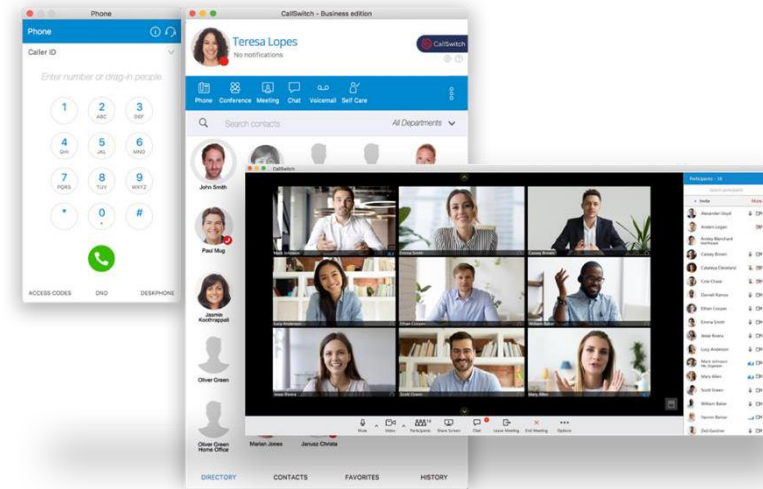


Discover our new flexible **Cloud Voice Solution**

Capital Space has teamed up with Holler Voice to bring you an exciting feature-rich, cloud voice solution for today's businesses offering powerful functionality and seamless connections backed by dedicated on-site support

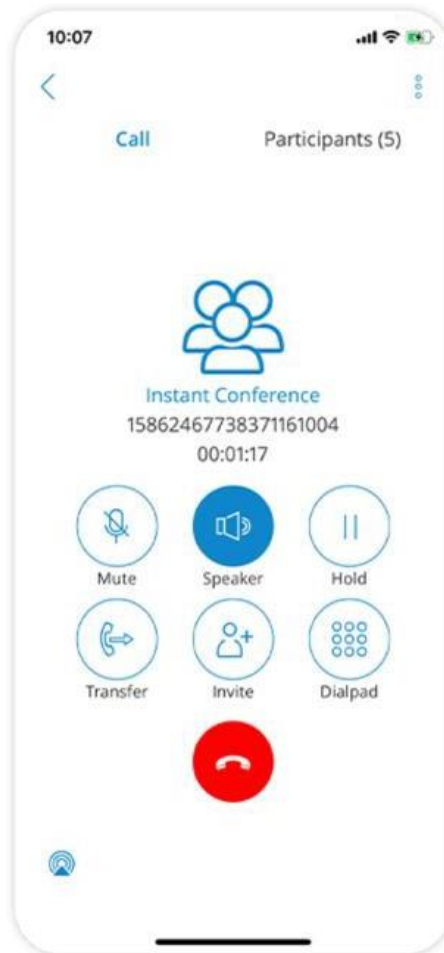


Thanks to the multiple features of our new VoIP system, you will enjoy unique benefits, which surpass alternative options in the marketplace. Even better, we can offer you flexibility with no long-term contracts, just like our monthly licence fee. Benefits include:

- A plug-and-play system enabling you to take calls via your handset, desktop or mobile app
- NEW: 1000 EXTRA MINUTES OF FREE CALLS. Now enjoy 2000 inclusive minutes of local and mobile calls per month per extension*
- Simple monthly invoicing without installation/connection fees
- Telephone answering service option, in your business name, to convey a professional image
- The ability to port any existing number in or use our existing number ranges, which you can publish immediately
- Display of your company logo on the handset to raise your profile with colleagues
- Peace of mind - no incremental yearly price escalator, unlike most of the current available services
- Continuity – if you vacate your premises, you can take the telephony service with you and we can still even answer your calls
- Prices starting from £17.95 per month (mobile app only)

**Comprises 1000 local minutes maximum + 1000 mobile minutes maximum)*





At Capital Space, **approach and vision** are everything

By switching to our new cloud-based VoIP solution, we can offer you a seamless and flexible telephony solution by answering calls in your business name, announcing visitors and deliveries, making important paging calls, and enabling you to work out-of-hours with our door entry system. Boost your business and power your connections with:

- Flexible working – work anywhere, on any device
- Our smartphone app (iOS/Android) and desktop app (Windows/Mac)
- High-res colour IP phone with Wi-Fi, Bluetooth, HD Voice, gigabit
- Microsoft Teams integration
- CRM integrations (Salesforce, MS Dynamics, HubSpot etc.)
- Centralised and synchronised Contacts & Call History
- Voice recording (FCA and PCI compliance as an option)
- User Portal with Call History and rated call costs
- Voicemail to Email and transcribed voicemails
- Presence & Chat messaging
- Audio/Video Conferencing & Collaboration



More and more companies are moving away from using mobile phone numbers in business in order to separate work life from personal numbers meant for friends and family

And now with the mobility options of Capital Space's new cloud voice solution, you can use a mobile device with a business number and achieve the following:

- One number – answer calls anywhere and on any device during the hours you choose
- HD voice quality as opposed to the compressed audio of GSM mobile calls
- Excellent signal quality on most networks wherever you choose to work from
- Considerably cheaper international calls and non-geographic numbers (03xx etc.)
- If a member of staff leaves your employment, phone numbers stay with the business
- Voice recording on all calls
- Ability to transfer calls, see busy status of colleagues etc. even from your mobile
- Keep your cellular number exclusively for personal use (like having Line 2)

	Capital Space £21.95	8x8 £33.00	RingCentral £31.99	Gamma Horizon £28.00
Gigabit Hi-Res Colour Handset with WiFi/Bluetooth	✓	✓*	✓*	✓*
On-Site Support & Helpdesk	✓	✗	✗	✗
30-day Rolling Commitment	✓	✗	✗	✗
Local numbers & NGN numbers	✓	✓	✓	✓
Bundled calls (standard UK landline & mobile)	✓	✓	✓	✓
DDI & Extension Billing	✓	✗	✗	✗
Rated calls on Portal	✓	✗	✗	✗
Smartphone app (iOS & Android)	✓	✓	✓	✓
Desktop app (Microsoft Windows & Apple Mac)	✓	✓	✓	✗
Voicemail to Email	✓	✓	✓	✓
Visual Voicemail	✓	✓	✓	✗
Voicemail Transcription	✓	✓	✓	✗
Presence (Busy, DND, Available etc.)	✓	✓	✓	✗
Team messaging	✓	✗	✗	✗
Business SMS	✓	✗	✗	✗
Comprehensive Call management	✓	✗	✗	✗
Call log reports	✓	✓	✓	✓
VoIP Fax (inbound and outbound)	✓	✓	✓	✗
Unlimited audio conferencing minutes	✓	✗	✓	✗
Unlimited video conferencing minutes	✓	✗	✗	✗
Scheduled & Meet Me Conferencing	✓	✓	✓	✗
HD audio and HD video	✓	✓	✓	✗
Multi-level auto attendant	✓	✓	✓	✗
Call recording	✓	✓	✓	✓
FCA/PCI Call recording	✓ (Cost option)	3rd party	3rd party	3rd party
Single Sign-on	✓	✓	✓	✓
Hot desking	✓	✓	✓	✓
Advanced call handling (whisper, barge, more)	✓	✗	✓	✗
Microsoft Teams Direct Routing	✓	✗	✗	✗
Popular CRM Integrations	✓	✓	✓	✓
Operator Console	✓	✗	✗	✗
Mix licence types	✓	✓	✗	✓

Dialled destination	Capital Space	Vodafone	O2	EE	Three
Out of bundle standard UK call	5p	25p	25p	25p	25p
UK 0870/0845/0345 etc.	8p	25p	25p	25p	25p
USA & Canada	4p	100p	90p	80p	70p
Europe	4p	40p	40p	40p	40p
Middle East	10p	120p	120p	120p	120p

The above table compares the cost of making calls from your GSM mobile operator (Vodafone/O2 etc.) and using our new cloud-based telephony system, in pence per minute.

On average, we are 90% cheaper than using your mobile phone for any call out of bundle, plus you get the benefit of being able to transfer the call to a colleague and having it recorded too.

- 1 Gamma's pricing is derived from reseller pricing with the additional modular elements added
- 2 8x8's Pricing is based upon X2 license to provide the necessary features
- 3 RingCentral's pricing is based upon a Premium License to provide the necessary features
4. All prices exclude VAT and are correct as of January 2023

VoIP packages on a **simple, monthly licence**

We believe that making our prices as **flexible** as possible enables you to budget more easily.

Unlike our competitors, we offer VoIP solutions on a monthly licence, which means you can end your agreement with just one month's notice. Simple as that? Absolutely.

Choose from two options:

- **£21.95 + VAT** per handset per month, which includes 1000 minutes of free calls to UK landlines and mobiles, plus access to the desktop and mobile app;
- **£17.95 + VAT** per mobile app per month, which also includes 1000 minutes of free calls to UK landlines and mobiles.

If you like our VoIP product and recommend it to another business owner who signs up for it for three consecutive months, we will pay you £30 as a reward. T&Cs apply.*

**T&Cs: VoIP referrals will receive a £30 reward at the end of a three month billing period. Referrals can include new and existing customers who do not currently or have not previously taken our VoIP services and who we are not currently in discussions with.*



In-house expertise from people you know and trust

Thanks to our expertly trained centre management staff, there will always be someone available onsite to provide first-class support when you need it. Snags which need to be escalated will be handled by a friendly, back-up team at Holler Voice. When it comes to this new cloud-based system, there's no need to worry about quality of service, updates during office hours, demarcation problems or training issues. We provide all the support you need, and it is fully inclusive.

“Toupret have been using the Capital Space voice solution for both our office staff and remote workers. We found it's improved our productivity, helped us to embrace flexible working and the communication and collaboration of our staff wherever they work.” Jackie Morgan, Marketing Manager, Toupret

“Having a continuity of communication is essential to the running of our business. Moving to the new VoIP system gives us the reliability and flexibility we need in managing such a fast-paced business.” Trevor Corrigan, director, Upstream

